



Installing the World Forest ID Collections App

Overview

This guide explains how to **download, install, and log in** to the **World Forest ID (WFID) Collections App**, used for collecting and managing sample data in the field.

 **Note:** The app is currently available **for Android only**. iOS support is not yet available.

Checklist

Before you begin, ensure that you have:

1. An **Android phone**
 2. A stable internet connection
 3. **Login credentials** provided by World Forest ID
-

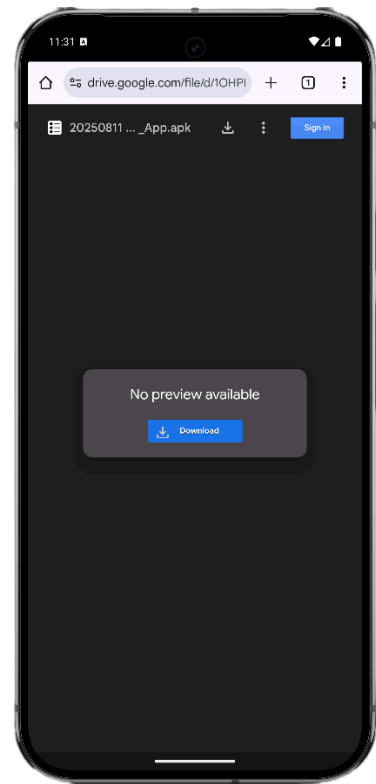
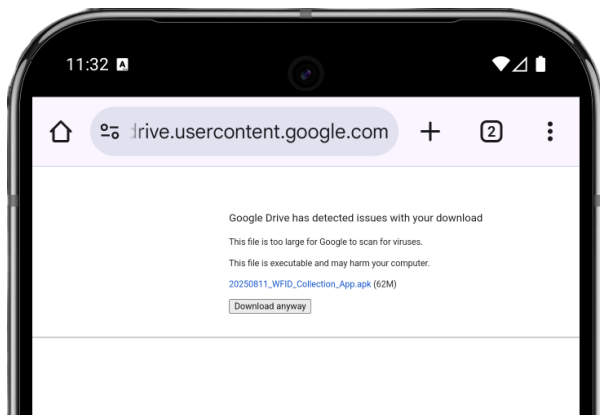
Step-by-Step Installation

1. Confirm your device

1. Ensure you are using an **Android device**.
2. The app will **not work on iPhones** or other iOS devices.

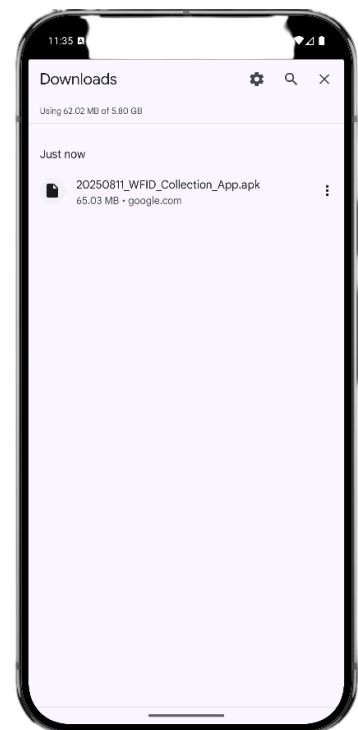
2. Download the App

1. Open this link on your phone: [WFID Collections App Download](#)
2. Click **Download**.
3. If prompted with a warning saying the file is too large to scan, click **Download Anyway**.



3. Find the downloaded file

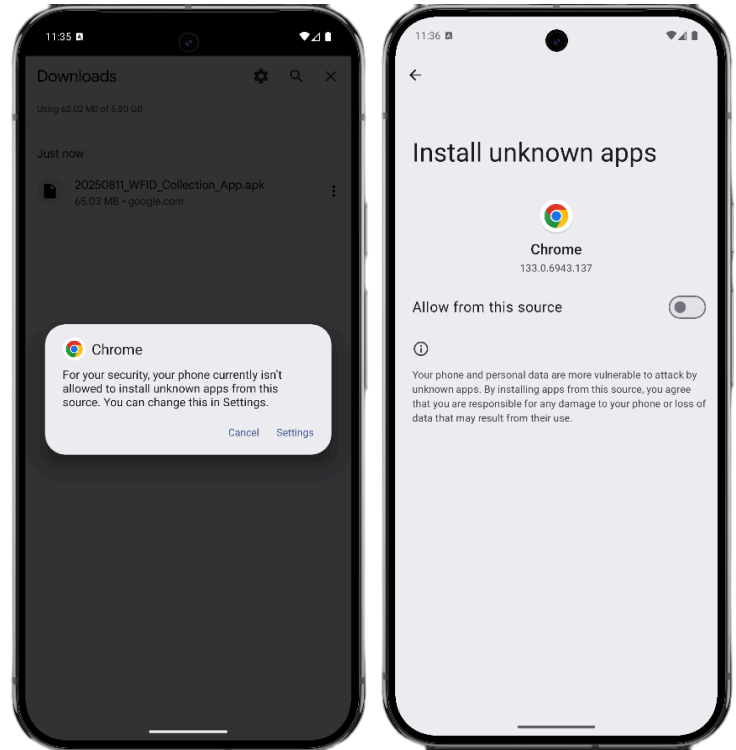
1. After downloading, navigate to the **Downloads** folder on your phone.
2. You should see a file named: WFID_Collection_App.apk.



4. Handle security prompts

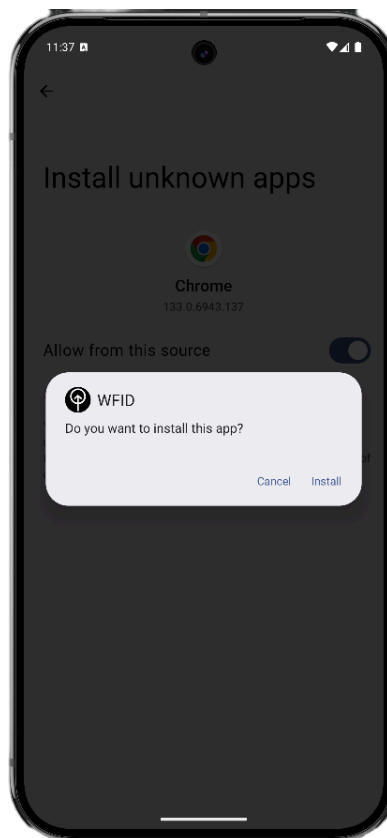
If your phone blocks installation from unknown sources, do the following:

1. Click **Settings** when prompted.
2. Enable **Allow from this source** for Chrome (or your browser).
3. Return to the Downloads folder and click the .apk file again.



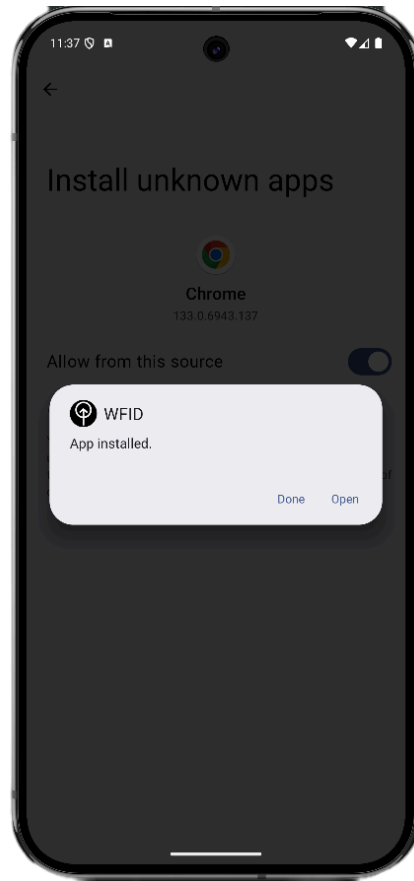
5. Install the App

1. Click **Install** to begin installation.
2. Wait a few moments until the process completes.



6. Open the App

1. When the installation finishes, click **Open**.



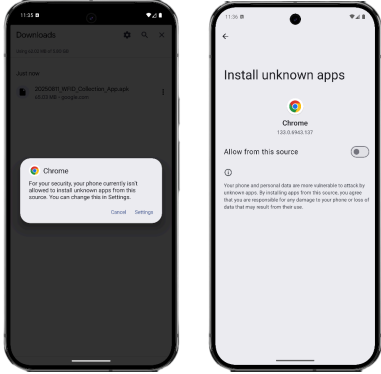
7. Log in

1. Enter your **username and password** provided by **World Forest ID** to log in.

⚠ Note: It may take some time for the initial data sync to complete.



Troubleshooting

Issue	Solution
<p>Your phone is not allowing downloads from this source</p> 	<p>Either follow the in-prompt instructions to allow the source.</p> <p>OR</p> <p>Go to Settings → Security → Install unknown apps, select your browser (e.g. Chrome), and enable Allow from this source.</p>
<p>App is not installing</p>	<p>Ensure the file is fully downloaded. If not, delete and re-download.</p>
<p>Invalid credentials</p>	<p>Contact your WFID contact for login support.</p>